

# OPERATIONS AND MANAGEMENT CONSULTING

In today's ever-changing environment, criminal justice agencies are faced with overwhelming responsibility. Deciding where to allocate your time and resources can seem impossible, especially with budgetary limitations, economic, and public policy gridlock, and a host of other external pressures.

At CGL, we understand how correctional and justice systems operate, as we have a team of former correctional leaders who have built careers on the inside of major state correctional systems. We understand the realities you face, and we are offering our justice consulting expertise to help you address your agency operational challenges through management studies, organizational assessments, and performance reviews. Our unique insight and experience help you achieve the clarity needed to quickly and effectively get to the heart of the issues you face within your justice system. By analyzing the current state of operations, we will put you in a better position to solve complex challenges head-on, effectively allocate resources, and operate according to legal standards and professional best practices. With an interest in making a difference, we use our holistic approach to chart a path forward that helps you achieve your operational and system management goals.

Our comprehensive array of services can be applied totally or selectively to achieve the following unique benefits:

- » **OPTIMIZED PROGRAM PERFORMANCE**
- » **UNBIASED ASSESSMENT OF OPERATIONS AND MANAGEMENT PRACTICES**
- » **IMPROVED OPERATIONAL SAFETY AND EFFICIENCY**
- » **REDUCED LIABILITY AND RISK**
- » **COST SAVINGS AND MAXIMIZED ROI ON RESOURCES**
- » **BEST VALUE FOR TAXPAYER DOLLARS**
- » **ROADMAP FOR JUSTICE SYSTEM COMPLIANCE**
- » **UNCOVERING AND SOLVING OF SYSTEMIC ISSUES**

Backed by a high repeat client rate, we hear time and time again that our recommendations are working, while our holistic offerings open the door to a "World of Solutions."

**50**  
STATES WORKED

**40** YEARS OF HANDS-ON  
OPERATIONAL EXPERIENCE

**200+** CLIENTS  
SERVED

WE OFFER OPERATIONS AND MANAGEMENT CONSULTING SERVICES IN ANY COMBINATION OF THE FOLLOWING AREAS:

- *Organizational and Operational Assessments*
- *Staffing Analysis and Human Resource Studies*
- *Management and Performance Reviews*
- *Financial Feasibility Analysis*
- *Program Evaluations*
- *Facility Risk and Needs Assessments*
- *Operational Risk Reduction Planning*
- *Offender Risk and Needs Assessments*
- *Offender Population Projections*
- *Cost-Benefit Analysis*
- *Correctional Healthcare Delivery Analysis*
- *Community Supervision and Offender Reentry*
- *Incident Response Evaluation*
- *Strategic planning*
- *Litigation Mediation*
- *Justice System Master Planning*
- *Public Engagement & Facilitation*
- *Public Policy Research*

**CGL**